# **Terms and conditions**

- Customers who apply and are accepted for a British Airways Credit Card, powered by Absa Bank Ltd ("Absa"), will be eligible for a joining bonus of 9 000 Avios. On the first qualifying card transaction 5 000 Avios will be awarded and a further 4 000 Avios if you spend R24 000 on qualifying expenditure during the first three (3) months. The first month's spend starts from the date your account is opened and not from the date you receive your card, so you may not get a full calendar month to spend initially. Avios will be awarded within eight weeks of the qualifying expenditure being achieved.
- Qualifying expenditure means all purchases (expenditure using a British Airways Credit Card), excluding balance transfers, cash advances (this includes but is not limited to internet beneficiary and bill payments) and amounts billed more than once in whole or in part for the relevant period, delinquency charges, annual fees and interest. Avios will not be awarded if the goods purchased under the qualifying expenditure are returned.
- Customers will be eligible only once for a joining bonus from British Airways. If a customer reapplies for the British Airways Credit Card, Absa may process an application and issue the British Airways Credit Card, but British Airways will not award another bonus.
- 4. For every qualifying card transaction British Airways Credit Card holders (the 'Cardholder') will earn one (1) Avios for every R7,50 spent or 1 (one) Avios for every R5,00 spent exclusively at British Airways, BP garages and Pick n Pav.
- 5. British Airways Credit Card holders are eligible for Priority Check-in when travelling within Southern Africa with British Airways (operated by Comair Limited). The SLOW Lounge access, companion and business class discount will be awarded when spend levels are reached on qualifying purchases within a 12-month period. Only travel on a British Airways (operated by Comair) domestic or regional flight within Southern Africa, will qualify for the SLOW Lounge access and business class discount benefits. Terms and conditions apply (http://www.britishairways.com/en-za/executive-club/collecting-avios/credit-cards#termsandconditions).
- **6.** Members and their companions will be carried by British Airways (operated by Comair Limited) in accordance with its Notice and Conditions of Contract (as stated on each ticket) and its General Conditions of Carriage for Passengers and Baggage.
- 7. The British Airways Credit Card is issued by Absa Bank Limited (registration number 1986/004794/06), an Authorised Financial Services Provider and Registered Credit Provider (NCRCP7). British Airways Credit Card terms and conditions apply (http://www.bacard.co.za/britishairways/Terms-of-use).
- 8. The financial information relating to the card is the responsibility of Absa Bank Limited and British Airways accepts no responsibility for inaccuracies. Questions regarding the British Airways Credit Card should be directed to the Absa British Airways Credit Card team at email enquiries@bacard.co.za or telephone number 0861 4 BA 000 (0861 4 22 000).
- 9. Avios are issued subject to British Airways Executive Club terms and conditions (http://www.british airways.com/en-za/executive-club/terms-and-conditions). Reward flights and Companion Voucher bookings are subject to availability. Taxes, fees and carrier charges apply. Detailed information can be found here (http://www. britishairways.com/travel/spend-avios-flights-rfz/public/en\_za) or by calling 010 344 0135.
- 10. The Promoter (British Airways Plc, registered office: Waterside, Speedbird Way, Harmondsworth, UB7 0GB. Registered in England, registration number 1777777) may amend these terms and conditions at any time. Any such change will not affect the validity of any Vouchers or Reward Tickets already issued or due, or the terms on which the Vouchers or Reward Tickets may be used.

#### **Priority Check-in**

To qualify for Priority Check-in, British Airways Credit Card holders and those travelling with them must be travelling on a British Airways (operated by Comair) domestic or regional flights within Southern Africa.

## **SLOW Lounge day-pass vouchers**

- To qualify for four complimentary SLOW Lounge day-pass vouchers, British Airways Credit Card holders need to spend a total of R50 000 in a Card Year on qualifying purchases with their British Airways Credit Card. A 'Card Year' is a period of twelve (12) consecutive months commencing on the date the credit card is issued ('Commencement Date') or any anniversary of the Commencement Date.
- 2. The SLOW Lounge day-pass vouchers are valid for six months from the voucher issue date, of which you will be informed via email
- **3.** Each voucher is valid for one (1) entry per person, and cannot be used more than once. Please present a voucher to the lounge staff when travelling with British Airways (operated by Comair Limited).

- 4. The vouchers are valid for SLOW Lounge access to Comair Limited's lounges at OR Tambo International Airport (domestic and international) and Cape Town and King Shaka International Airports when travelling with British Airways (operated by Comair Limited). SLOW XS (Lanseria) is not included.
- 5. The vouchers are not transferable and can only be used by the Cardholder. The Cardholder may use an additional voucher to take a guest into the SLOW Lounge with them (limited to one (1) guest at a time), provided that the guest is travelling with the Cardholder on the same British Airways (operated by Comair Limited) flight, and subject to capacity.
- 6. All minors (under the age of 18) must be accompanied by an adult.
- 7. The vouchers have no bearing on any other frequent flyer membership that the Cardholder may have. Vouchers cannot be traded and do not allow for the accrual of any frequent traveller currencies.

#### **Annual SLOW Lounge access**

- To qualify for complimentary annual SLOW Lounge access, Cardholders need to spend a total of R200 000 in
  a Card Year on qualifying purchases with their British Airways Credit Card. A 'Card Year' is a period of twelve (12)
  consecutive months commencing on the date the credit card is issued ('Commencement Date') or any anniversary of
  the Commencement Date.
- 2. The annual SLOW Lounge access is valid for one (1) year from the date of reaching your tier benefit.
- 3. To enter the SLOW Lounge please present your British Airways Credit Card to the lounge staff when travelling with British Airways (operated by Comair Limited) to validate your entry. Your British Airways Credit Card will not be charged.
- 4. Your British Airways Credit Card is valid for lounge access to Comair Limited's SLOW Lounges at OR Tambo International Airport (domestic and international) and Cape Town and King Shaka International Airports when travelling with British Airways (operated by Comair Limited). SLOW XS (Lanseria) is not included.
- 5. All minors (under the age of 18) must be accompanied by an adult.
- 6. This card has no bearing on any other frequent flyer membership that the Cardholder may possess.
- 7. This benefit is not transferable and may only be used by the Cardholder. The Cardholder may take a guest into the lounges, provided that they are travelling with the Cardholder, and subject to capacity.
- 8. By using this benefit you agree to be bound by the terms and conditions furnished upon issuance, as amended from time to time by British Airways (operated by Comair Limited).

### 10% Avios back on redemption bookings

- To qualify for 10% Avios back on a redemption booking ('Redemption Benefit'), Cardholders need to spend a total of R100 000 in a Card Year on qualifying purchases with their British Airways Credit Card. A 'Card Year' is a period of 12 consecutive months commencing on the date the credit card is issued ('Commencement Date') or any anniversary of the Commencement Date.
- 2. Following qualification, the Redemption Benefit is valid for twelve (12) months.
- **3.** The Redemption Benefit can only be used once and will be automatically applied to the first qualifying redemption booking made following qualification.
- 4. The Redemption Benefit is valid only on British Airways flights operated by Comair Limited and for a return flight for up to four (4) people travelling on the same reward flight booking. The Redemption Benefit is valid for redemptions in Traveller (economy) and Club (business) class.
- 5. Only one Redemption Benefit can be earned per Card Year.
- Cardholders' 10% Avios back will be credited to the member's Executive Club account within sixty (60) days.

#### **Exclusive business class discounts**

- 1. The exclusive business class discounts are valid for six (6) months and are applicable to all British Airways Credit Card holders who spend a total of R50 000 per Card Year on qualifying purchases using their British Airways Credit Card, and again when spending a total of R200 000 per Card Year on qualifying purchases, using their British Airways Credit Card. A 'Card Year' is a period of twelve (12) consecutive months commencing on the date the credit card is issued ('Commencement Date') or any anniversary of the Commencement Date.
- 2. The exclusive business class discount offer is eligible on all British Airways (operated by Comair Limited) routes.

- 3. All booking payments must be made with the qualifying member's British Airways Credit Card. Avios cannot be used to pay for the booking.
- 4. In order to take up this offer, qualifying customers will need to book and pay for their flight within the first three (3) months of receiving this notification email. All travelling must be completed within six (6) months of receipt of this offer and the validity period may not be extended.
- 5. The exclusive business class discount offer is applicable to the qualifying customer as well as a companion of their choice, provided that the companion is travelling with the qualifying customer, i.e. on the same flight, same day, and the guest ticket is booked at the same time as the qualifying customer's flight is booked.
- **6.** All bookings are subject to availability at the time of booking.
- 7. In order to ensure members' Avios and tier points are automatically tracked, members need to quote their Executive Club membership number when booking their flights.
- **8.** Any cancellations or changes must be made at least two (2) hours prior to departure and are subject to the applicable fare class.
- 9. To take up this offer all bookings need to be made via the British Airways Domestic and Regional Contact Centre by phoning 0860 I FLY BA (0860 4 359 22). Qualifying customers will need to quote that they are a British Airways Credit Card holder, provide their name and surname and the date they received the email notification. Operating hours are from 07:00 to19:00 Monday to Friday, 08:00 to 5:30 on Saturdays and 08:00 to13:00 on Sundays.
- 10. This offer is not bookable through ba.com

#### **Companion Voucher**

- To qualify for a Companion Voucher, the British Airways Credit Card holder needs to spend a total of R200 000 in a Card Year on qualifying purchases with their British Airways Credit Card. A 'Card Year' is a period of twelve (12) consecutive months commencing on the date the credit card is issued ('Commencement Date') or any anniversary of the Commencement Date.
- 2. Cardholders must have accrued the required billed expenditure on their British Airways Credit Card (the 'Target') within a 12-month period ending each year on the anniversary of their Promotion/Commencement Date.
- 3. Once Cardholders have reached the Target applicable to their British Airways Credit Card, they will receive a voucher (the 'Voucher') on their Executive Club account.
- 4. The Voucher entitles the Cardholder, when making a booking using his/her accumulated Avios (a 'Redemption Booking') to book a return ticket (a 'Reward Ticket' also known as a Companion Voucher) without incurring the flight price for a companion on that same flight (the 'Redemption Flight'). Reservations and bookings for both the Cardholder and the companion must be made at the same time. The Reward Ticket must be used for the same destination and must be booked in the same class as the Redemption Flight. The companion must travel with the Cardholder on both the outbound and the inbound journeys.
- The Cardholder and/or their companion will be responsible for paying the taxes, fees and charges relating to the Redemption Flight and the Reward Ticket, including but not limited to departure taxes, passenger service charges and federal inspection fees. Cardholders must pay for these charges using their British Airways Credit Card. For bookings visit ba.com and log in using your membership details, or call your dedicated Executive Club Contact Centre on 010 441 0135. A fee may be charged for bookings, changes and cancellations of Reward Tickets. Full details can be found on ba.com. It is not possible to redeem any Voucher by contacting any travel agent, or at the airport.
- 6. Redemption Flights and Reward Tickets may only be used on British Airways (operated by Comair Limited) flights.
- 7. This Promotion is only available for Redemption Bookings made using Avios and cannot be combined with any other mileage or frequent flyer programme, or with partial cash payments.
- **8.** Reward Tickets are subject to availability and there is no guarantee of receiving a Reward Ticket of the Cardholder's choice of destination under this Promotion.
- 9. The Voucher is only valid if it has been acquired in accordance with the rules of this Promotion. Vouchers must be exchanged for a ticket and all outbound travel must be done before the expiry date on the Voucher, which is twelve (12) months from the date of its issue. For example, on a return ticket between Cape Town and Johannesburg, the return from Cape Town to Johannesburg must be taken before the expiry date on the Voucher. Vouchers are non-extendable.
- 10. Cardholders must have a British Airways Credit Card at the time of travel. British Airways Credit Card reserves the right to refuse to issue or honour any Voucher/Reward Tickets if the Cardholder is in breach of either the terms of their British Airways Credit Card or the British Airways Frequent Flyer Programme, Executive Club.

- 11. The Voucher may only be used by the Cardholder, who must select/advise at the time of booking the Redemption Ticket and the Reward Ticket that he/she wishes to use the Voucher.
- **12.** The Voucher may not at any time be purchased, sold, transferred to anyone else or bartered. Any such Voucher will become void.
- **13.** The Voucher may not be used in conjunction with any other offer.
- 14. Any flight tickets obtained in exchange for an invalid Voucher will also be invalid and liable for removal by British Airways. Alternatively, British Airways reserves the right to recover the full applicable fare for the Reward Ticket from the Cardholder or his/her companion.
- **15.** Vouchers cannot be used to amend existing bookings.
- 16. Only one (1) Voucher may be used at any one time for any one booking.
- 17. If booking by telephone, Reward Tickets must be booked at least 48 hours before the date of travel.
- 18. Subject to the Executive Club terms and conditions relating to Redemption Bookings, if the Cardholder cancels the Redemption Booking more than 24 hours prior to the scheduled departure of the first flight or if the companion can no longer fly on the Reward Ticket, British Airways may reissue the Voucher, which will be valid only for the remainder of its 12-month expiry period.
- **19.** Members with enquiries may contact the Executive Club Service Centre on **010 344 0135** on Monday to Friday, 08:30 to17:00.
- 20. Schedules and destinations are subject to change without notice and listings are not conclusive or binding.
- **21.** Once flights are booked, no routing changes are allowed. Once the companion is ticketed, no name changes are allowed.
- 22. All Redemption Bookings must be made in accordance with the terms and conditions of the Executive Club.